



BIRD
IN
HAND

BIRD IN HAND CONCERT SERIES SUMMER 2018

FREQUENTLY ASKED QUESTIONS

Friday 16th February and Saturday 17th February 2018 Running Schedule

General admission gates open 4.00pm

Support act – 7pm

Headline performance: 8.30pm (approx.)

Performance ends – 10pm

ALL TICKETS ARE SOLD THROUGH TICKETBOOTH WEBSITE. WE CANNOT PROCESS TICKETS AT BIRD IN HAND.

What food and drinks can be purchased in the General Admission area?

Bird in Hand wines, assorted beer and soft drinks will be available at the Bird in Hand marquee bar.

As per liquor licencing laws, sales of *bottles* of wine will shut at 9.30pm. After this time, wine by the glass can be purchased thereafter (maximum two glasses per person)

At ticket-purchase stage, you can also purchase pre-paid hampers (cheese (\$55), vegetarian (\$55), antipasto (\$55) or BBQ (\$60) which can be collected on the night from the separate hamper collection marquee and avoid queuing. These hampers feed two people.

STRICTLY NO BYO FOOD OR DRINK

We strongly advise patrons to use the option to purchase food in advance to avoid queuing on the night.

What about food on the night?

There will be hot and cold food options available on the night. Gluten Free, Dairy Free, Seafood Free, Vegetarian and a Vegan option will be available.



How do we get there?

From Adelaide or Melbourne (the south eastern freeway) take the exit to Hahndorf and follow the signs to Woodside along the Onkaparinga Valley tourist drive until Riverview rd. Follow Riverview rd (it turns into Pfeiffer rd) as it bends around and crosses the Nairne-Woodside Rd. The entrance to Bird in Band is from Pfeiffer rd. simply follow the signs which lead to the famous bird in hand silos.

Where can I park?

On entering Pfeiffer Rd you will be directed to the car parking area on a neighbouring property. The rows of the carpark will be marked with a letter of the alphabet. As you will be arriving by daylight but departing after dark, we suggest you take note of the letter of your row to make it easier to locate your vehicle when you wish to leave.

Disabled parking is available, please display your sticker.

What happens if it rains?

The event will be held outdoors on the Bird in Hand lawns and can be affected by the weather. The stage is fully covered but the area for concert goers is uncovered and open-air. Please note the concert will proceed rain or shine so we advise if you are concerned about the conditions to come prepared with the appropriate weather gear – **please note that umbrellas are not permitted.**

What do we need to bring?

We recommend bringing sunscreen, a hat and a jacket as the day may be hot but the evening cool.

You may wish to bring a rug to sit on.

Only low beach chairs will be allowed with maximum height of 60cm. Chairs of greater height will not be permitted past security.

Examples of acceptable chairs can be found at the following stores:

[Kmart](#)

[Anaconda](#)

[Temple and Webster](#)

[Snowy's Outdoors](#)



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PERMITTED



NOT PERMITTED



What can't I bring?

Our vineyard concert is a licensed event. **No food, alcohol or soft drinks** are permitted {complimentary drinking water is provided onsite}

Free drinking water is available onsite. Empty plastic bottles are permitted. Any liquids brought in will be poured away.

No 'eskies', hampers, large baskets or portable coolers permitted into the winery.

No professional cameras are allowed. There will be a security check at the gate and prohibited items will be confiscated. The promoter does not take any responsibility for prohibited items.

Please note sunshades, beach umbrellas, high back chairs and any other item which restricts other patrons viewing and enjoyment are not permitted.

PERMITTED



NOT PERMITTED





Is there public transport available?

There are no taxis directly outside the venue once the event is over. Please do organise your transport by calling for a taxi in advance. Bus packages are available from select locations and are available for purchase from our website. Buses leave from three sites: The Kings Head, The Highway, The Arkaba Hotel.

Bus times:

Friday 16th February – Neil & Liam Finn

All buses leave venues **between 4.30 and 4.45pm**. Please arrive at venue within sufficient time to board the buses to avoid disappointment.

Saturday 17th February – Gang of Youths with Middle Kids

All buses leave venues **between 3pm and 3.45pm**. Please arrive at venue within sufficient time to board the buses to avoid disappointment.

TICKET CONDITIONS

By purchasing tickets, patrons accept and agree to the following terms and conditions:

Bird in Hand reserves the right to vary performing artists and the advertised program should circumstances require it to do so.

Only valid tickets holders will be permitted admissions to the concert. All patrons entering the venue must hold a ticket.

You must remain inside marked areas at all times and follow instructions given to you by officials.

NO FILMING/RECORDING

No recording of any kind of any aspect of the artists' performance is permitted.

Bird in Hand reserves the right to vary performing artists and the advertised program should circumstances require it to do so.

You enter the Concert venue at your own risk and neither Bird in Hand or Stars in Hand Pty Ltd will be liable for any injury, loss or damage you may suffer.

Bird in Hand Winery is an al fresco venue. **The Engagement shall proceed "come rain or shine". No refunds.**



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In the event of a cancellation, Bird in Hand nor Stars in Hand will not be liable for any expenses, costs, loss or damage, whether direct or consequential, that may be incurred as a result of cancelled accommodation, transfers, hire charges or by any other circumstances or matters.

No unauthorised on-selling of tickets permitted.

Patrons entering the site consent that Bird in Hand and third parties authorised by Bird in Hand may make or record film, photographs or other forms of moving picture, still picture of the event (including, without limitation, of patrons) for the use of media and promotions across all platforms including but not limited to web and broadcast.

Both concerts are for over 18s only